



May 15 2020

## MESSAGE TO ALL GOLFERS REGARDING THE 2020 SEASON

Hello everyone,

As you may know, the provincial government has allowed golf courses to open on Saturday, May 16<sup>th</sup>. We are very excited to begin the 2020 season however there are some important regulations and guidelines that need to be followed in order to maintain a safe and healthy environment. It is your responsibility to use practical measures to ensure yourself and others are safe and healthy this season. **PLEASE NOTE:** The usage of golf carts will be on a first come, first serve basis due to our social distancing procedures and we will do our best to accommodate you. We thank you for understanding.

All golfers **MUST** read and adhere to the following protocols regarding the 2020 season:

- The act of social distancing will be enforced, and all golfers are expected to be at least 6 ft. or two club lengths apart from other golfers and staff
- The Clubhouse will be closed until further notice, and you can check in for your round at the starter shack located at the South end of the parking lot
- No cash payments will be accepted. Members and guests must phone ahead to book a tee time and cart rentals at 613-395-2611 or visit our website [www.oakhills.ca](http://www.oakhills.ca). Only the use of the debit and credit will be accepted at the starter shack
- **No grouping** with staff or other golfers
- Book a tee time in advance, do not just drop in.
- The **maximum** time permitted to play 18 holes is **4 1/2 hours**
- There will be only single rider carts available unless you share one with someone who lives in the same home.
- An additional \$5.00 COVID-19 single rider cart fee will be added to all cart purchases to ensure a thorough sanitization and cleaning of each cart
- Arrive no earlier than 20 minutes prior to your tee time unless going to the driving range
- Prior to your tee time after checking-in, your group will be on the putting green when you are next in line to tee off. Only once the booking ahead of you has moved from the tee off deck will your group be able to proceed to the tee
- Leave the flag poles in the cups and do NOT touch the flags or cups. There will be raised cup-fillers to eliminate contact with the flag and cups
- Ball washers will be removed from the golf course
- There will be two large garbage cans on hole 9 and hole 18 of both courses
- Two sinks will be located outside the clubhouse near the putting green. We strongly urge you to wash your hands with soap thoroughly
- Please leave upon finishing your round



The changes we will be making to accommodate our golfers include:

- We will increase the frequency of cleaning and sanitation of all locations, especially in commonly used areas and frequently touched surfaces
- Signs will be placed outside the starter shack and at the beginning of each 9 holes, outlining the social distancing guidelines
- Carts will be thoroughly sanitized prior to use
- Outhouses will be on the course
- Driving range areas will be spread further apart and range balls and range baskets will be sanitized
- Debit/Credit card machines will be sanitized after every use
- Staff will be wearing gloves to avoid cross-contamination
- There will be no rental clubs available
- There will be a limited menu, snack food only

Please carefully consider all of these important guidelines. Even though you are at a recreational facility, it does not mean the Health and safety protocols stop. **They must be maintained.** If you do not abide by these regulations, you **will be asked to leave with no refund.** That being said, we are extremely excited to have our two amazing courses open and we look forward to seeing you this 2020 season.

Sincerely,

**Andrew Gunning**  
**President**  
**Oak Hills Golf Club Ltd.**